



2017 Public Participation Hearings Survey

Draft Questions and Process

- Survey available at all Public Participation Hearings to find out how attendees heard about the Public Participation Hearing and how they prefer to make public comment about proceedings.
- Post similar survey online on CPUC website (homepage, Public Participation Hearings page, etc.), changing the language and deleting certain questions to make it applicable for those not filling it out in person at a Public Participation Hearing (e.g., What prevented you from attending a Public Participation Hearing)
- Utilize social media to promote online survey
- Send survey to stakeholder contact lists
- 2017 Additional Questions:
 - Would you like to receive text messages about CPUC Public Participation Hearings?
 - Would you like to make public comments through text messages?
 - Did you attend this Public Participation Hearing to learn about the issue/listen, or specifically to provide public comment?
 - Did you like this location of this Public Participation Hearing? If no, why?
 - Do you read the notices that are included by your utility in your bill (or electronic notices if you pay online)?